CHC33015 Certificate III in Individual Support

Qualification Overview
If you are physically strong and keen to improve the quality of life of the less able amongst us, Certificate III in Individual Support (CHC33015) will provide you with the skills and knowledge needed to start making a difference straight away.

Providing what’s called ‘person centred support’ to the aged or disabled through an individualized plan, an individual support worker is largely responsible for their own outputs and relies heavily on their own discretion and judgement.

On completion of this qualification you will have the knowledge and skills to deliver programs that enhance the wellbeing of individuals and groups.

Qualification Content
To successfully gain the Certificate III in Individual Support you will need to be assessed as competent in the 13 units listed below.

CHCCOM005 Communicate and work in health or community services
CHCLEG001 Work legally and ethically
HLTWHS002 Follow safe work practices for direct client care
CHCCCS011 Meet personal support needs
CHCDIV001 Work with diverse people
CHCCCS023 Support independence and well being
CHCCCS015 Provide individualised support
HLTAPP001 Recognise healthy body systems
CHCMHS001 Work with people with mental health issues
CHCISIS007 Facilitate the empowerment of people with disability
CHCISIS003 Support community participation and social inclusion
CHCISIS001 Contribute to ongoing skills development using a strengths-based approach
CHCCCS017 Provide loss and grief support

Learning Pathway

Certificate III in Individual Support

Certificate IV in Disability
Advanced Diploma of Community Sector Management
Higher Education Degree

Pre-Requisites
There are no entry requirements into this qualification.

Student will be required to complete 5 x 1 week block placements (5 hours per day). This will total 25 days over the course duration. The placement will commence after the 4th unit has been delivered.

It is a requirement of this qualification to undertake 120 hours mandatory placement hours.

Vocational Outcomes
This qualification provides the skills and experience required to work in the community and/or residential setting. Students will develop the skills to become a Disability Support worker, Community Care worker, Aged Care worker or a Home Care worker.

Learning Resources
The following textbooks will contribute significantly to your learning:
• The Disability Support Worker, Geoff Arnott, 1st Edition
• The Australian Carer, Helen Croft 3rd Edition

Duration
The maximum enrolment period for this qualification is 16 months. Classroom programs may vary in duration.

Location
Classroom delivery is available in metropolitan Melbourne and regional Victoria.

Cost
Customised Training is contracted as a provider of Victorian Government subsidised training under the Skills First Program. Qualification fee subsidies may be available to eligible individuals with funds made available by the Victorian and Commonwealth Governments.

GET ON THE QUALIFICATIONS PATHWAY TO SUCCESS.

Custom made careers start here.
Disability and Community Services
Professional Development

Managing challenging behaviours
This session explores the many challenging behaviours that can present themselves in the community services and disability setting and explores the strategies available to assist staff and families with managing these effectively.

Leadership in the Community Services area
This session explores current leadership practise within community services and disability areas.

Working with people with mental health issues
This session covers skills required by workers in community services and disability settings to work and support people who are living with mental health issues.

Completing accurate reporting
This session explores the skills required to complete timely and accurate reporting within the community services sector, including Incident Reports, case notes, progress notes and documenting complaints and grievances. This session is tailored to the workplace requirements.

Short Courses
In addition to our Professional Development calendar, we also offer short courses in the following workplace related areas:

• Time management
• Project management
• Coaching skills for the workplace
• Leadership for new leaders
• Resume writing and interview techniques
• Leadership for experienced leaders
• Presentation skills
• Stress management
• Conflict management
• Difficult conversations in the workplace
• People and communication skills

The aforementioned PD activities and Short Courses are not accredited courses.

Student Support
Customised Training encourages people with disabilities to explore opportunities to develop their skills through Vocational Education and Training. Adjustments can be made to learning and support materials to suit your individual needs; providing that these adjustments do not compromise the requirements of the relevant Training Package or the integrity, equity and fairness of assessment.

Skills Recognition
Skills Recognition is the acknowledgement of skills and knowledge obtained through learning achieved outside the formal education and training system. You are encouraged to discuss the possibility of undertaking the Skills Recognition process prior to the commencement of your training. For further information regarding Skills Recognition please request a Skills Recognition brochure or visit our website www.customisedtraining.edu.au.

Work Load
You should expect to spend additional time studying this qualification. This time will typically consist of contacts with your trainer or classroom workshops (depending on your study mode), self-paced study, reading, researching and completing assessment tasks.

Learning Pathway
Customised Training encourages you to continue learning. Pathways exist between various qualification levels, enabling you to move easily and readily between qualifications offered by Customised Training and qualifications offered by other education institutions. Pathways may also allow you to access Skills Recognition and obtain credit points toward your next qualification, reducing your study time. For more information on pathways available to you please contact a Course Advisor to discuss your options; or you can visit www.myfuture.gov.au, a helpful career website.

How to Apply
Once you have made the decision to apply for a qualification you will need to read and review the Customised Training Student Handbook. This handbook can be found on our website in the ABOUT section under FAQ’s. Once you have done this please complete and return the documents listed below to Customised Training. Upon receiving all paperwork and supporting evidence a formal assessment of your eligibility for government funding and suitability for the qualification is conducted.

The following documents must be included with your application:

• Application Form
• Certificates and Statement of Results for any previously attained or partially completed qualifications.

Applications for Government Subsidised places must also include:

• Proof of citizenship/residency
• Certified coloured copy of either: current green Medicare card; Birth Certificate; current Australian Passport; current New Zealand Passport; or Naturalisation Certificate.
• Proof of Age (if you are under 20 years of age)
• Certified coloured copy of either: current Driver Licence; current Learner permit; a Proof of Age card; or a ‘Keypass’ card.